

Disability Sector Training

An Information Resource for Western Australian
Disability Services



Prepared by
NDS
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Foreword

Welcome, this resource has been developed to provide a comprehensive list of training providers and material, for the Western Australian disability sector. The resource focuses on training for support workers.

This resource is divided into three sections:

- background information;
- a list of training resources by topic; and
- a list of training providers available to the disability sector.

The resource provides a comprehensive overview of training information and associated resources for the disability sector in Western Australia. Whilst every attempt has been made to include a broad range of providers and resources this document is not an exhaustive coverage and other information may be available.

The resource was developed in 2005 by the NDS WA (then ACROD) Training Steering Committee with funding from the Disability Service Commission.

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Disclaimer

The material presented in this manual has been provided in good faith but is provided solely on the basis that the readers will be responsible for making their own assessments of the resources discussed within. NDS or any contributors shall not be responsible for any loss or damage caused by or arising from the use of or reliance on any information or advice provided in this guide.

Section 1

Background Information

DRAFT

a. Introduction

The *Disability Sector Training; an Information Resource for Disability Services*, presents an overview of training resources for the disability sector in Western Australia, focussing on training requirements for direct care staff.

This resource was developed through the NDS Training Steering Committee which was established to implement Recommendation 44 of the Accommodation Blueprint Report. The report states: *'In order to maximize the current training resources within the sector, an across-sector working group be formed to develop a more integrated and coordinated approach to training.'*

The NDS Training Steering Committee, chaired by Debbie Karasinski (CEO SENSES Foundation), identified a need to urgently develop a process to help keep the disability sector up to date with a comprehensive listing of training providers and resources.

To this end the NDS Training Steering Committee have developed:

- *Disability Sector Training; an Information Resource for Disability Services*
- an online training calendar at www.ideaswa.net; and
- an online information list of training providers and other general resources at www.ideaswa.net.



b. Understanding Training

Training, of support workers by West Australian Disability Service providers tends to fit into three broad categories.

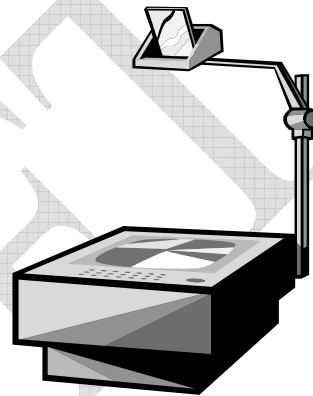
1. Nationally Recognised Training – This is training and qualifications attained through Registered Training Organisations (RTO) (including TAFE and private organisations). These qualifications are derived from the Community Services Training Package and the following qualifications are available for people working in the disability sector across Australia.
 - CHC30302 Certificate III in Disability Work
 - CHC40302 Certificate IV in Disability Work
 - CHC40202 Certificate IV in Service Coordination
 - CHC50102 Diploma in Disability Work

(NB. The names and structure of these qualifications are likely to change early 2008 depending on the review of the Community Services Training Package.)

2. Other Accredited Training - There are a range of specific qualifications used by the disability sector that are accredited, however these may be outside the Nationally Recognised Qualifications (issued by a RTO). Nevertheless accredited courses may be recognised around Australia.

Examples of this type of accredited training include maintenance, first aid and physical assault response training.

3. Non-Accredited Training – This includes a diverse range of specifically designed workshops for disability agencies. A certificate of attendance may be provided.



c. Methods of training

Training is available in ways that are more flexible and responsive than the traditional “classroom” style. For example;

- Training workshops
- On the job training
- Online Training
- Self paced learning
- Computer based training
- Video and audio training program

An organisation can download a range of training resources from the internet and adapt to their own needs.

d. Understanding Nationally Recognised Training

Nationally Recognised Training is delivered through a Registered Training Organisation (RTO). The Community Services Training Package contains the qualifications for disability work. RTO's must use qualified workplace assessors to conduct assessment of trainee's competencies.

For information on Registered Training Organisations for disability work qualifications go to the National Training Information Service (NTIS) at www.ntis.gov.au

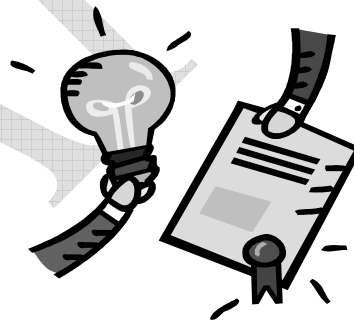
Any organisation can become an RTO in Western Australia, if it meets the requirements set by the Training Accreditation Council (TAC) however there is a set up cost. RTOs can be commercial organisations, government funded organisations such as TAFE, or community organisations. To find out how to become a RTO go to the TAC website at www.tac.wa.gov.au.

Disability Service Providers often work in partnership with Registered Training Providers to achieve outcomes tailored to the organisations needs.

e. Traineeships

A traineeship is a full-time or part-time employment based training arrangement. During the course of a traineeship, a trainee gains work experience and has the opportunity to learn new skills in a hands-on environment. On successful completion, the trainee earns a nationally recognised qualification. In Western Australia, traineeships are available for existing workers and new trainees. To find out more about traineeships go to:

www.apprenticeships.training.wa.gov.au



To find out information about existing worker traineeships in disability work contact the Western Australian Community Services, Health & Education Industry Training Advisory Body (CSH&E ITAB)

Phone: (08) 9481 4211

www.csheitc.org.au

Section 2

Training Resources

In this section information has been organised to match training providers and resources, with topics of interest to disability service providers. The material presented in this section has been provided in good faith but is provided solely on the basis that the readers will be responsible for making their own assessments of the training providers and/or training resources discussed within. All training providers that are listed in this section have their full contact details provided in section 3 of this resource.

The topics covered in this section include:

2.1 Understanding Disabilities

- 2.1.1 Acquired Brain Injury
- 2.1.2 Autism
- 2.1.3 Cerebral Palsy
- 2.1.4 Intellectual Disability
- 2.1.5 Intellectual Disability and Dementia
- 2.1.6 Mental Health and Developmental Disability
- 2.1.7 Physical Disability
- 2.1.8 Sensory Disability

2.2 Providing Personal Care

- 2.2.1 Contenance Management
- 2.2.2 Mealtime Management
- 2.2.3 Personal Care
- 2.2.4 Pressure Care

2.3 Support Work Essentials

- 2.3.1 Orientation
- 2.3.2 Values and Attitudes
- 2.3.3 Social Role Valorisation
- 2.3.4 Choice
- 2.3.5 Skills Development
- 2.3.6 Sexuality
- 2.3.7 Communicating with people with a communication disability
- 2.3.8 Managing Behaviour
- 2.3.9 Understanding Cultural Issues
- 2.3.10 Working with Families

2.4 Health and Wellbeing

- 2.4.1 Epilepsy
- 2.4.2 First Aid
- 2.4.3 Infection Control
- 2.4.4 Medication Administration
- 2.4.5 Nutrition
- 2.4.6 Physiotherapy

2.5 Occupational Health and Safety

- 2.5.1 Occupational Health and Safety
- 2.5.2 Safe Food Handling
- 2.5.3 Fire Safety
- 2.5.4 Manual Handling
- 2.5.5 Duty of Care

2.6 Legislation

- 2.6.1 Equal Employment Opportunity & Discrimination Act
- 2.6.2 Disability Service Standards

2.1 Understanding Disabilities

2.1.1 Acquired Brain Injury

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Brain Injury Association

A range of online fact sheets about Acquired Brain Injuries.

www.bia.net.au/head_injury_fact_sheets.htm

www.headwest.com.au

2.1.2 Autism

Training Providers

Autism Association

RUCSN (focus on children)

Online Resources

Disability Awareness Online Training

A Training Resource developed for Public Library Customer Service Staff. However useful information on the range of different types of disability.

<http://www.openroad.net.au/access/dakit/welcome.htm>

General Resources

Autism: Where to Start (Autism Association)

This is an early intervention resource for caregivers of a child diagnosed with Autism. (Available at Activ Library)

Ask me about Asperger's syndrome

Jessica Kingsley, 2000. Through interviews with teachers, parents and other professionals, this video describes the typical language, social, sensory, motor and cognitive impairments that affect children with Asperger's Syndrome. These elements, along with early intervention, are the basis of the strategies and techniques demonstrated. 1 videocassette (25 min.) (Available at Activ Library)

2.1 Understanding Disabilities (cont.)

2.1.3 Cerebral Palsy

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Disability Awareness Online Training

A Training Resource developed for Public Library Customer Service Staff. Contains useful information on the range of different types of disability.

www.openroad.net.au/access/dakit/welcome.htm

Understanding Cerebral Palsy

Online tutorial on understanding Cerebral Palsy

www.scopevic.org.au/info_about_tut_show.html

2.1.4 Intellectual Disability

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Disability Awareness Online Training

A Training Resource developed for Public Library Customer Service Staff. Contains useful information on the range of different types of disability.

www.openroad.net.au/access/dakit/welcome.htm

2.1 Understanding Disabilities (cont.)

2.1.5 Intellectual Disability and Dementia

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

General Resources

Learning disability and dementia: a training guide for staff
KERR, Diana, ed.; WILSON, Claire, ed. University of Stirling, Stirling, Scot. , 2001. This guide is about how to care for adults with dementia and a learning disability, particularly Down's syndrome. It provides information about these conditions and provides strategies for direct care workers to manage and adapt to the changing needs that develop following the onset of dementia. (Available at Activ Library)

2.1.6 Mental Health and Developmental Disability

Training Providers

Green Apple Development

General Resources

Mental health in learning disabilities: a training pack for staff working with people who have a dual diagnosis of mental health needs and learning disabilities

HOLT, Geraldine; BOURAS, Nick; KON, Yan Pavilion Pub. Brighton 1995 A clear and concise guide to mental health disorders and strategies for staff working with intellectually disabled people with disorders. (Available at Activ Library)

Understanding depression in people with learning disabilities: a training pack for staff and carers

HOLLINS, Sheila; CURRAN, Jenny *Pavilion Press, Brighton 1996*
Abstract: This training pack is designed to facilitate the recognition and treatment of depression in people with intellectual disability. It is based on a story told in the book, "Feeling blue" which is contained in the pack. A video "Chasing away the blues", handouts and overhead projector masters are also included. 1 videocassette + binder (64p) +booklet (Available at Activ Library)

2.1 Understanding Disabilities (cont.)

2.1.7 Physical Disability

Training Providers

Gatley McGurk Consultants

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Disability Awareness Online Training

A Training Resource developed for Public Library, useful information on the range of different types of disability.

www.openroad.net.au/access/dakit/welcome.htm

2.1.8 Sensory Disabilities

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Disability Awareness Online Training

A Training Resource developed for Public Library Customer Service Staff contains useful information.

www.openroad.net.au/access/dakit/welcome.htm

General Resources

Deafblindness: a training package for support providers.

GRASSICK, Sharon Barrey (1997) WA Deaf- Blind Association.

Abstract: The purpose of this training package is to present information which will give a fundamental understanding of deafblindness to those people who provide support to individuals who are deafblind. (Available at Activ library)

Assume nothing All Round Vision

HOLLAND, Peter (1999). Perth.

Abstract: In this video we meet six clients of the WA Deafblind Association from the very young to adults. Techniques and approaches are shown which are useful when communicating with individuals with deafblindness. Useful for training and community awareness about the disability. 1 videocassette (22 min.) (Available at Activ library)

2.2. Providing Personal Care

2.2.1 Contenance Management

Training Providers

Silver chain

Independent Living Centre

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Carers Contenance Pack

This booklet is for those who care for family or friends with bladder or bowel problems

<http://www.health.gov.au/internet/wcms/Publishing.nsf/Content/contenance-carerskit.htm>

2.2.2 Mealtime Management – people with a swallowing difficulties

Training Providers

Nulsen Haven Association

Rocky Bay

DSC Learning and Development team

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Tube Feeding a guide for direct support workers.

This information book has been written to provide direct support workers with a resource that they can use together with the information provided by the hospital that the person attends for their tube feeding.

http://hnb.dhs.vic.gov.au/ds/disabilitysite.nsf/pages/tube_feeding

Good Food For All: A guide for residents and staff of shared homes for people with a disability (Guide and Workbook)

Provides food and nutrition information essential for direct support workers and carers who work with people with a disability. Topic areas include; general nutrition, planning healthy meals, practical tips about food and shopping.

http://hnb.dhs.vic.gov.au/ds/disabilitysite.nsf/pages/pub_books#goodfood

2.2. Providing Personal Care (cont.)

2.2.3 Personal Care

Training Providers

Nulsen Haven Association
Rocky Bay

Independent Living Centre

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

General Resources

The care worker's handbook.

DE MARIA, Antonio. (2003) Enable Consultation Services, Adelaide.

Abstract: A training manual for direct care workers which can be used as a self paced learning resource or as a useful additional reference for those undertaking the Certificate course. Topics include personal care, medication, duty of care, challenging behaviours, fire safety, getting a job as a care worker and manual handling. (Available at Activ Library)

2.2.4 Pressure Care

Training Providers

Silver Chain
Independent Living Centre
Rocky Bay

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

General Resources

Pressure management information sheet available from Independent Living Centre www.ilc.com.au/

2.3 Support Worker Essentials

2.3.1 Orientation

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

General Resources

Supporting Disability Support Workers: A Self Paced Learning Guide

This guide has been created to assist in training Disability Support Workers who will be supporting people with a disability in a community setting. This guide may be copied in its entirety, or in sections, to assist in the training of Disability Support Workers. As mentioned in the title, this is a Self-Paced Learning Guide. That means you work through the guide at your own pace.

This resource is downloadable from www.ideaswa.net

Ready4Work

The Ready4work resources comprises has been designed for disability support workers.

It is suitable for volunteer, casual, contracted or ongoing staff members. The CD enables you to view and download particular sections of the Supervisor's Guide and Workbook as well as watch the video. The video can be viewed from your computer. Available for purchase from

<http://www.distss.org.au/r4w/index.html>

Induction: starting work with people with learning disabilities

BRADLEY, Alice BILD Publications, Kidderminster, 2001.

Abstract: A UK workbook which is designed to assist staff in their first few weeks of working with people with an intellectual disability. It contains information and activities to help new staff understand the needs and expectations of service users and their new responsibilities. Topics covered include privacy, historical perspectives and challenging behaviour.

2.3 Support Worker Essentials (cont.)

2.3.2 Social Role Valorisation (SRV)

Training Providers

INCLUDE (Bob Jackson)

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

INCLUDE (Bob Jackson) may coordinate one of the following trainers to present.

- John Armstrong (Senior Trainer)
- Peter Millier (Senior Trainer)

Online Resources

Website about SRV

<http://www.socialrolevalorization.com/>

2.3.3 Values and Attitudes

Training Providers

Nulsen Haven Association

General Resources

Community inclusion [manual] and Making a difference: the sky's the limit [video]

Disability Services Commission (2002)

Abstract: This facilitator's training package enables staff to identify and develop skills that will meet the individual needs of people with disabilities to assist them with participating and integrating into the community and with developing social networks. Through interviews with people with disabilities and direct care workers, the video demonstrates how a person can develop social skills and have positive experiences through communal activities. 1 videocassette (26 min.) + manual. (Available at Activ Library)

2.3 Support Worker Essentials (cont.)

2.3.4 Choice

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

General Resources

Choice discovered.

Mental Health Foundation (2000) London.

This training package arose from the Choice Initiative - a project which looked at ways of helping those with little or no speech make choices in everyday life. It consists of a video and a workbook and introduces the key principles of communication. The video looks at a number of real life situations including work experience and community access services. 1 videocassette (18 mins) + 1 book (32p) (Available at Activ Library)

The becoming a Self Advocate training program: a curriculum resource for staff assisting people with intellectual disability to develop self advocacy skills. SHAW, Melissa; STONE, Kevin (1996) Villamanta Publishing Service. Geelong, Vic.

Abstract: A training programme designed to assist staff working in the intellectual disability field who is teaching self advocacy skills. (Available at Activ Library)

Better choices - fuller lives: working with people with profound learning disability and complex needs. BRADLEY, Alice;

OUVRY, Carol. (1999) BILD Publications Kidderminster

Unit 1: Services, staff and service users

Unit 2: the effects of disability on learning and living

Unit 3: Building relationships

Unit 4: learning for everyday living

Unit 5: learning in the wider world

Unit 6: planning for everyday good practice

This a six unit course designed for direct care workers to use as a self paced learning package. The units are designed to develop and extend the skills of people who work with people with intellectual disability and complex support needs.

(Available at Activ Library)

2.3 Support Worker Essentials (cont.)

2.3.5 Skills and Development

Training Providers

Nulsen Haven Association provides training on Activ Support. Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

General Resources

Getting engaged: a practical introduction to engagement techniques for staff working in learning disability services. A complete workshop manual.

CRAGG, Rod BILD, Kidderminster, Worcs. , 1997.

Abstract: A staff training manual on how to facilitate and improve levels of engagement in meaningful activity by people with an intellectual disability (Available at Activ Library)

Helping your child develop self care skills

Therapy Focus, 2003.

Abstract: A self training package designed to help parents and carers help their school aged child with a disability develop more independent self care skills. The self care skills discussed include dressing, bathing, toileting, menstruation, eating, drinking, teeth brushing and hair care. Examples of strategies used are demonstrated on the video and CD-ROM. 1 videocassette (24 mins.); 1 CD-ROM + 1 manual (Available at Activ Library)

Independence in daily living

SAUNDERS, Richard R; SAUNDERS, Muriel D
University of Kansas 1988

Abstract: This is a training program for staff working with people with a developmental disability. The aim of the program is to develop independence in the person. Real life situations are shown, mostly in residential settings. This video was used in training sessions given in Perth in March 2000. The training session was titled "Supporting routines in the scenario system with the Comprehensive Assessment for Personal Supports (CAPSS)" (Available at Activ Library)

2.3 Support Worker Essentials (cont.)

2.3.6 Sexuality

Training Providers

SECCA

DSC Learning and Development team

General Resources

Design and deliver: developing training programs in sexuality, sexual health and intellectual disability

“Everybody needs to Know” developed by Family Planning Queensland www.fpg.asn.au A comprehensive teaching program – issues include private bodies, puberty, adolescence through to menopause. Available at SECCA library.

Step Ahead www.stepaheadconsulting.com.au, A resource in the area of human relationships and sexual education.

2.3.7 Communicating with People with a Communication Disability

Training Providers

Therapy Focus

Independent Living Centre

Online Resources

Information Booklet -Easy to Read Booklet on Communicating with people with disabilities and covers a variety of disabilities
http://www.dadhc.nsw.gov.au/NR/rdonlyres/898B1EC7-FFED-4F87-83F0-E7C25D504C61/280/DPF_Comms_handbook.pdf

Makaton Online Resources

Can purchase a distance learning pack for carers

<http://www.makaton.org/>

Getting the message across: communicating with people who communicate differently Crystal Presentations

An interactive training course that offers care workers practical information to communicate effectively with service users who communicate in different ways. The site uses step by step slides that describe different scenarios that staff may be faced with in their working environment.

Available at <http://www.learning4all.eu.com/communitycare/>

2.3 Support Worker Essentials (cont.)

2.3.7 Communicating with People with a Communication Disability (cont.)

General Resources

Helping your child develop communication skills

Therapy Focus, 2003. A self training package that provides parents and carers with practical strategies to help develop communication skills, to assist with participation in conversation, to look at the different ways a child may communicate and to provide ways for a child to make known their wants and needs. Video and CD-ROM. (Available at Activ Library)

Talking to people with severe communication problems: an introductory training video

MURPHY, Joan; SCOTT, Janet University of Stirling (1998)
The video has been designed specifically for care staff and others who have day to day contact with people who have severe communicative difficulties, particularly those who use communication aids and other forms of augmented communication. (48 min.) (Available at Activ Library)

An introduction to PECS: the picture exchange communication system FROST, Lori; BONDY, Andrew Integrated Health Services, Heidelberg, Vic. 1998.

Many children with autism under 5 years of age have no useful speech. The video outlines a communication system which uses picture exchanges to enable the child to express needs. Using the principles of applied behaviour analysis PECS encourages communication in a social setting. Training manual is also available. 1 videocassette (27 min.) (Available at Activ Library)

We have contact

All Round Vision, Perth, 2004

Abstract: This captioned video examines the fundamental principles of personalised communication systems. Communication strategies are demonstrated to show how interactive communication can increase a child's or adult's willingness to respond to those around them.

Physical Description: 1 videocassette (27 min.) (Available at Activ Library)

2.3 Support Worker Essentials (cont.)

2.3.8 Managing Behaviour

Training Providers

SMARThinking NDS
Autism Association
Green Apple Development
Etc Deb Saville

General Resources

SMART THINKING Self-Paced Learning Modules

The new SMARThinking module system consists of a series of four workbooks. Modules 1, 2, and 3 are designed for entry level direct care staff. Module 4 provides information and support for other staff members who have responsibility for monitoring the practical work of other staff. Although the Modules are designed for self-paced learning, organisations will need to ensure that learners have access to skilled and experienced senior staff (or Supervisor) to guide or 'mentor' them through the learning process. Preventing Challenging Behaviours, Skills Training, Challenging Behaviours.

www.ideaswa.net.au

Back off: an injury prevention training package for the management of children with disabilities or disruptive behaviours Run Time Development (1999)

Abstract: Through actual case studies, this CD-ROM demonstrates conflict situations that have resulted in injury. It interactively provides training for teachers and carers on how to manage difficult behaviour situations so that manual handling, physical intervention and the possibility of injury are avoided. (Available at Activ Library)

Learning to listen: a computer-based training program adapted from the training module "Positive learning: an alternative to behaviour management".

WELLS, Jane Institute on Community Integration 1996
Abstract: An interactive training program on CD-ROM which looks at some of the reasons for challenging behaviour and positive ways to deal with this behaviour. 1 CD-ROM (Available at Activ Library)

2.3 Support Worker Essentials (cont.)

2.3.8 Managing Behaviour (continued)

General Resources

Positive approaches to solving behaviour challenges.

LAVIGNA, Gary W; WILLIS, Thomas J

Institute for Applied Behaviour Analysis, Columbia, SC, 1992.

Abstract: Includes 6 modules - modules 3 and 5 are covered in two videos 8 videocassettes: VHS + book containing lecture notes and questions. (Available at Activ Library)

Understanding and responding to difficult behaviour

Pavilion, Brighton 1994

This video and manual are designed to help staff to find positive ways of working with people whose behaviour is difficult to understand and to deal with. It looks at the causes of challenging behaviour and effective strategies to deal with these behaviours to support the person and the staff concerned. 1 video (42 min.) (Available at Activ Library)

Quality lifestyles for people with challenging behaviour.

Learning disability workshops for staff based on the principle of normalisation

BROWN, Hilary; BARRETT, Sheila Pavilion Publishing Hove. 1993

The booklet is to be used with the accompanying cards in a training exercise which raises many issues about the way we deliver services to, and affect, the lives of people with developmental disabilities and challenging behaviour. Designed for staff teams, managers and multidisciplinary teams. An updated version of "New lifestyles for people with learning difficulties. (Available at Activ Library)

Emergency management and reactive strategies within a nonaversive framework.

WILLIS, Thomas J; LAVIGNA, Gary W. Institute for Applied Behavior Analysis, Columbia, SC, 1999, ISBN

Abstract: A staff training course that uses the applied behavioral approach to managing challenging behaviour in people with developmental disabilities. 3 vols. (incl 8 videos + facilitator's manual with computer disk) (Available at Activ Library)

2.3 Support Worker Essentials (cont.)

2.3.9 Understanding cultural issues

Training Providers

EDAC

Online Resources

Cultural Competency Checklist

Online checklist to see if you engage in practices that promote cultural diversity and accessible and equitable services.

<http://www.distss.org.au/CBT/culturalChecklist.html>

Getting Services Right (Disability Services Commission 2007)

This booklet and DVD are for services wanting to develop or establish new services for Aboriginal people with a disability. The package is available from Disability Services Commission or a copy can be borrowed from Activ Library.

2.3.10 Working with families

Training Providers

Carers WA

General Resources

"It's A Long Road"

A resource for parents of children with disabilities, extended families and professionals working with families of children with disabilities. The video is 52 minutes

www.itsalongroad.com

Sharing our story: parents of children with a disability talk about their lives BARTON, Sarah Association for Children with a Disability, Vic. The video explores the lives of five Victorian families who have a child with a disability. Aimed at service providers. Video 38 min. (Available at Activ Library)

Going the Distance Elephant Productions , Perth , 2002 , ISBN

The video gives an honest portrayal of the lives of three fathers of children who have intellectual disabilities. They explore many common issues. CD-ROM also available. 1 videocassette (30 min.) (Available at Activ Library)

2.4 Health and Wellbeing

2.4.1 Epilepsy

Training Providers

Epilepsy Association WA
Silver Chain
Nulsen Haven Association

Online Resources

Epilepsy Association Website includes online information about epilepsy. <http://members.westnet.com.au/ict/eawa/>

General Resources

Epilepsy a positive ID: a training program for police and other service providers PARRY, Ann. Designed to teach service providers to recognise and understand people with epileptic seizures. 1 videocassette (16 min.) (Available at Activ Library)

Epilepsy: Yes! You can help

PARRY, Ann; SAWYER, Diana The Foundation, Melbourne, 1991. The video illustrates the different types of epileptic seizures and what to do if someone experiences a seizure 1 videocassette (16 min.) + booklet (Available at Activ Library)

2.4.2 First Aid

Training Providers

St Johns Ambulance
Red Cross
Nulsen Haven Association
Green Apple Development

General Resources

St Johns Ambulance Flexible Learning

Obtain your First Aid certificate by completing some study on your own, using a workbook or a CD-ROM, at a time, place and pace that suits you. Then simply attend a one day workshop covering the practical aspects of the course and assessment. <http://www.stjohn.org.au/>

2.4 Health and Wellbeing (cont.)

2.4.3 Infection control

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Infection Control Guidelines

These are infection control guidelines based on national standards. The procedures are designed to protect staff from a wide range of infections.

http://hnb.dhs.vic.gov.au/ds/disabilitysite.nsf/pages/prov_policies_p_infection?Open

2.3.4 Medication Administration

Training Providers

Silver Chain

Rocky Bay

Austral College

Green Apple Development

DSC Learning and Development team

General Resources

The care worker's handbook

DE MARIA, Antonio Enable Consultation Services , Adelaide , 2003

Abstract: A training manual for direct care workers which can be used as a self paced learning resource. Topics include personal care, medication, duty of care, challenging behaviours, fire safety, getting a job as a care worker and manual handling (Available Activ Library).

2.4 Health and Wellbeing (cont.)

2.4.5 Nutrition

Training Providers

DSC Learning and Development team (DSC Dietician)
Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

General Resources

Food Wizardry

An interactive CD rom about nutrition and food choices.
Available for purchase at Rocky Bay www.rockybay.org.au/

2.4.6 Physiotherapy

Training Providers

Therapy Focus
(and other providers outlines in section 3)

Online Resources

Let's Get Active Guidelines (PDF)

These guidelines are designed to help people with a disability to be more physically active and to lead healthier lives. They are designed for use by carers and staff who are working in a wide range of settings. Carers of people living in their own home, in other forms of supported accommodation, and in day services may also find these guidelines useful.

http://hnb.dhs.vic.gov.au/ds/disabilitysite.nsf/pages/research_p_lgaguidelines?Open

General Resources

Crossing the Fine Line

2003 CPA WA and Nulsen Haven Association
Video and training material. Topics include participation in everyday activities, what carers can do to help, a showcase of equipment potentially used by people with disabilities, the principles of equipment maintenance. Available from Nulsen Haven (or Available Activ Library).

2.5 Occupational Health and Safety

2.5.1 Occupational Health and Safety

Training Providers

Nulsen Haven Association

Austral College

Rocky Bay

DSC Learning and Development team

Independent Living Centre

Green Apple Development

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

WorkSafe Online Training

Smart Move is a safety and health resource package it has a general section and a specific section for community services.

<http://www.safetyline.wa.gov.au/>

Virtual House

Novartis has developed a web-based platform called "Virtual House" it helps reduce risks of domestic accidents and improve the safety, comfort and quality of life for persons with disabilities and others living at home.

<http://novartis.com./diseases conditions/en/virtual house.shtml>

General Resources

New to the job - think safe, work safe

Worksafe WA , West Perth , 2000.

Abstract: This video assists employers, managers and supervisors to introduce new and young workers to important occupational health and safety principles by providing a basic overview of key concepts. 1 videocassette (24 mins) + booklet (available at Activ Library)

2.5 Occupational Health and Safety (cont.)

2.5.2 Safe food handling

Training Providers

Nulsen Haven Association

DSC Learning and Development team

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Food safety for all

A guide for staff of shared homes for people with a disability

Self paced competency based work booklet

http://hnb.dhs.vic.gov.au/ds/disabilitysite.nsf/pages/quality_nutrition_books_p_foodsafety?Open

Food Safety in Action

This booklet guides the reader through a process of developing implementing and monitoring a Food Safety Plan in a shared home.

The guide is divided into 10 parts. Personal hygiene; Food safety while food shopping; Food storage; Food safety during food preparation; Texture modified meals; Nutritional supplements; Enteral (tube) feeds; Food eaten away from the shared home; Food safety and casual staff; and Maintaining a clean kitchen.

http://hnb.dhs.vic.gov.au/ds/disabilitysite.nsf/pages/quality_nutrition_books_p_foodaction?Open

2.5 Occupational Health and Safety (cont.)

2.5.3 Fire Safety

Training Providers

Nulsen Haven Association

DSC Learning and Development team

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Fire and Emergency Services Authority Western Australia

Provides information sheets (such as fire safety in the home) online.

www.fesa.wa.gov.au/default.aspx?MenuID=243

Fire Safety Training and Disability Support Worker Workbook

The Learning Resources that can be downloaded for this training <http://www.distss.org.au/>

Fire Safety in the Home

Fire safety is an important issue for all people within the community. Families or carers of people with disabilities need to ensure the safety of those individuals who may be less able to recognise and/or respond to dangerous situations. This booklet will help you protect your family and home from fire. It tells you how to prevent fire in your home, how to prepare for a fire emergency, and what to do in a fire.

http://hnb.dhs.vic.gov.au/ds/disabilitysite.nsf/pages/pub_books_pw_firesafety?Open

General Resources

Nulsen Haven: Fire Safety Resource Kit for people with disabilities

Contact: Nulsen Haven on (08) 62534700 or

nulsen@nulsenhaven.com.au

2.5 Occupational Health and Safety (cont.)

2.5.4 Manual Handling

Training Providers

Australian Association of Manutention Practitioners
Independent Living Centre
Nulsen Haven Association
Rocky Bay
Austral College
DSC Learning and Development team
Green Apple Development
Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

WorkSafe Online Training

Smart Move is a safety and health resource package it has a general section and a specific section for community services including information on manual handling.

<http://www.safetyline.wa.gov.au/>

2.5.5 Duty of Care

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Duty of Care Information Sheet

http://www.villamanta.org.au/Information_sheets.asp

General Resources

Duty of care and negligence: a training manual for carers and support workers

PARSONS, Ian. Villamanta Publishing Service, Vic, 1996.

Abstract: This training manual is designed to provide participants with a basic understating of the legal components of duty of care and negligence, and other areas of law which impinge on this. It includes detailed session outlines.

(Available at Activ Library)

2.6 Legislation

2.6.1 Equal Employment Opportunity & Discrimination Act

Training Providers

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Online Resources

Equal Opportunity Commission

Publications, information sheets and training courses

www.eoc.wa.gov.au

Human Rights Equal Opportunity Commission

Online course on human rights

<http://www.hreoc.gov.au/youthchallenge/index.html>

A training manual on disability awareness and disability discrimination law

Villamanta, Geelong West, Vic. 1996

Abstract: This training manual about disability and discrimination is designed to be relevant to a range of industries in which people with disabilities are employed. Some case studies on intellectual disability are included. (Available at Activ Library)

Rights for all

IDRS , Redfern, NSW , (1997)

This video is a training tool for staff and can be used to inform people with an intellectual disability about their rights. Actual situations are used to demonstrate an individual's rights in the workplace, in relation to their own body, the role of police and your rights if arrested, and at home. 1 videocassette (32 min.). (Available at Activ Library)

2.6 Legislation (cont.)

2.6.2 Disability Service Standards

Training Providers

Nulsen Haven Association

Rocky Bay

Austral College

DSC Learning and Development team

Several of the training providers (outlined in Section 3 of this resource) could customise a course on this topic.

Other Resources

Training in the Disability Service Standard –What does it mean to me?

This package has been designed for delivery by individuals who have had experience in training and Standards Monitoring. It is available at www.ideaswa.net.

Supporting the Standards/ Life's for Living.

Edwardstown, SA: Life's for Living, 2002.

Provides information to support staff on the National Disability Standards. Focuses on the standards related to Individual needs; Decision making and choice; Privacy, dignity and confidentiality; Participation and integration; Valued status; Complaints and disputes and; Human rights. The documentary aims to help staff provide the best possible support to the people they serve. 1 videocassette (75 min.) (Available at Activ Library)

Our lives, our choices: a video about the Disability Service Standards

2001

Abstract: Designed to help people with disabilities understand the eight national Disability Services Standards. Real life situations in a home demonstrate how the standards should be applied. (Originally produced by the NSW. Department of Ageing and Disability it has been reissued by Disability Services Commission for use in WA.) 1 videocassette (20 mins) (Available at Activ Library)

Section 3

Training Providers

The material presented in this section has been provided in good faith but is provided solely on the basis that the readers will be responsible for making their own assessments of the training providers and training resources discussed within. All training providers that are listed in this section have their full contact details provided in section 3 of this resource. NDS does not guarantee that the information contained in this resource includes every current training provider in the disability sector.

1. NDS WA
2. Austral College
3. Autism Association
4. Carers WA
5. Central TAFE
6. Another Angle Consulting and Training
7. DSC Learning and Development Team
8. EDAC
9. Epilepsy Association of WA
10. E-QUAL
11. *etc.*: Education & Training Consultants
12. Gatley McGurk Consultants
13. Green Apple Development
14. INCLUDE
15. Independent Living Centre Australian
16. Assoc. of Manutention Practitioners (WA) Inc.
17. Meerilinga Training College
18. Nulsen Haven Association (Inc)
19. Rocky Bay Inc
20. RUCSN
21. SECCA
22. Silver Chain Disability Health Training Team
23. Therapy Focus Inc.

If you are a training provider and would like to be added to this list, please contact Monique Williamson on 9208 9802 or Monique.Williamson@nds.org.au

1. NDS WA



Monique Williamson
PO Box 1428
OSBORNE PARK WA 6916
Phone: 08 9208 9802
Email:
monique.williamson@nds.org.au
Website: www.nds.org.au

OVERVIEW OF TRAINING

SMARThinking program is offered to staff/carers in agencies involved in the disability sector.

PACKAGES/PROGRAMS DELIVERED

SMARThinking (Managing Challenging Behaviour)
Living in the WEST Conference and other events.

2. Austral College



Ms Catherine Holland
1st Floor, 247 Oxford Street
LEEDERVILLE WA 6007

Phone: 08 9444 7700
Fax: 08 9444 0455
Email: australtraining@bigpond.com

OVERVIEW OF TRAINING

- Specialise in Disability and Aged Care Training.
- Management/leadership
- OSH
- Disability Awareness
- Challenging Behaviour.
- Skills Development.
- Mental Health issues
- Issues facing families of people with a disability
- Social Role Valorisation
- Customised courses as required

PACKAGES/PROGRAMS DELIVERED

Community Services Training Package. This includes Certificate II Support Work, Certificate III Disability Work, Certificate IV Disability Work, certificate IV in assessments and workplace training ,We are registered to deliver traineeship programs

3. Autism Association of Western Australia (Inc.)



**Ms Val McKelvey or Ms Maxine Marshall
37 Hay Street
Subiaco WA 6008**

Phone: 08 9489 8900

Fax: 08 9489 8999

Email: autismwa@autism.org.au

Website: www.autism.org.au

OVERVIEW OF TRAINING

Seminars and Video conferences for: parents, carers, teachers and education assistants, and other professionals who work with children and adults with an Autism Spectrum Disorder. In 2006 a range seminars were presented in the metropolitan area, and twelve video conferences to rural areas of W.A.

PACKAGES/PROGRAMS DELIVERED

- Explaining Autism
- Working with Students with Autism in Mainstream Schools
- Teaching Children with Autism: a workshop based on the TEACCH Approach
- Challenging behaviour in autism spectrum disorder :a positive approach for management and prevention
- Sensory Processing in Autism Spectrum Disorder
- Working with Children with Autism in Kindergarten and Pre-primary

All of the above programs provide extensive information regarding the nature of autism.

In 2007 training service will be expanded to include :

- Seminars in country regions
- School based professional development in metropolitan area
- Further video conferences to country regions

4. Carers WA



255 Walcott Street
North Perth WA 6006

Phone: (08) 9444 5922

Fax: (08) 9444 8966

Email: info@carerswa.asn.au

Website:

www.carerswa.asn.au

OVERVIEW OF TRAINING

Carers WA have developed a range of workshops for service providers to work more effectively with family carers, who are key stakeholders in the care of the person with a disability. These workshops are based around Good Practice principles sourced from around the world and from within Australia. Professional educator's workshop practical information for participants to implement back in their workplaces.

Workshops for family carers have also been developed to better equip families in their caring role. Caring with a person with a disability, Navigating the sea of services, Stress and coping Communicating Effectively with Health professionals Planning ahead –planting the seed.

PACKAGES/PROGRAMS DELIVERED

Carers WA can also tailor education and training programmes to meet the needs of participants based on their specific requirements and expertise. The following programmes provide examples of those developed and conducted for government, HACC-funded and other organisations.

- Identifying Carers & Their Issues
- Assessing Carers & Their Needs
- Understanding Loss & Grief in the Caring Role
- Creative Approaches to Being Carer Friendly

Workshops around the Carer Recognition Act 2004 can also be tailored for organisations affected by this Legislation (All Health Department and Disability Services Commission funded organisations).

5. Central TAFE



**Mount Lawley Campus
Education & Community Services
Portfolio Cnr. Lord and Harold Sts.
Mount Lawley 6050**

Contact details.

**David Rogers. Principal Lecturer
Tel. 9427 3745
david.rogers@central.wa.edu.au**

**Ros Corsini. Disability Work
Coordinator Tel. 9427 3727
rosalind.corsini@central.wa.edu.au**

**Gai Hanley. Lecturer Tel. 9427 3743
gai.hanley@central.wa.edu.au
Fax. 9427 3891**

OVERVIEW OF TRAINING

Accredited Training. Certificates 111 & 1V in Disability Work. Certificate 111 in Aged Care Work and Home and Community Care. Certificate 1V in Aged Care. Diploma of Community Services Management. Registered to deliver Traineeships and Existing Worker Traineeships in Aged Care and Disability Work.

PACKAGES/PROGRAMS DELIVERED

Customized Training. Training is available in a range of areas relevant to Disability and Aged care Work.

- Leadership.
- Dementia.
- Disability Awareness.
- Types of disability.
- Challenging Behaviour.
- Skills Development.
- Mental Health issues
- Issues facing families of people with a disability
- Social Role Valorization
 - Communication skills
 - Duty of Care/legal and ethical issues
 - Occ. Health and safety
 - Cultural diversity
 - Team work and group skills
 - Working with families
 - Community integration

**6. Another Angle
Consulting & training**



**Ms Kerry Allan Zinner
PO Box 2106
High Wycombe WA 6057**

Phone: 08 9352 8712

Fax: 08 9454 3125

Email: kerryallan@optusnet.com.au

OVERVIEW OF TRAINING

Another angle consultancy & training is a disability awareness and communications consultancy with formal contracts including independent standards monitoring, University lecturing, professional development training for royal Perth hospital and customer service training for swan taxis. Another Angel's principal, Kerrey Allan-Zinner frequently holds positions on steering committees, panels and boards and acts as an informant on various working parties within the disability industry, women's interest groups and the private sector. Kerry is a high profile advocate for people with disabilities in WA.

PACKAGES/PROGRAMS

Another angle consulting and training challenges many traditional opinions and social values and proves the notion that people can be "Successfully Disabled", and more over that being respected and acknowledged as a women, man or child "is far more important and gracious than being known by clinical definition.

Kerry's vision is for a community that understands that," people with disabilities s are not different life for disabilities is different."

Presentations/programs & workshops include:

- Empowering people with disabilities
- Communicating with the people with disabilities
- Mobility and access
- Disability awareness training
- Customer service training
- Community inclusion and school based training
- Impact of domestic violence on people with disability

7. DSC Learning and Development Team

**CSTP Co-coordinator
Jacqueline McGregor**



Phone: 9486 2929

Email; I&dsupport@dsc.wa.gov.au

OVERVIEW OF TRAINING

- Co-ordinate and deliver flexible training, and where relevant assessment, to develop and enhance the skills of staff supporting people with disabilities, including Induction training refresher training
- Service improvement
- Nationally recognized qualifications in Disability Work
- Available to internal and external disability direct care staff, including volunteers
- Competency based training focused on skills, knowledge and attitudes required for support and training of people with disabilities in accommodation and community settings
- Packages/programs delivered on a cost recovery basis with places subject to availability: Monthly (excluding December) – values, ethics and duty of care; manutention; mealtime management; behavior support including passive self defense; OHS management including risk/hazard management; fire safety; personal care; epilepsy; infection control, safe food handling; nutrition; grief and loss
- Bi-monthly – conflict management/resolution, functional communication
- Quarterly – certificate III in disability work
- Annually – certificate IV in disability work
- When required delivery at external organization by negotiation.

**8. EDAC - Ethnic Disability
Advocacy Centre**



**320 Rokeby Road
Subiaco WA 6008
AUSTRALIA**

**Phone: (08) 9388 7455
Fax: (08) 9388 7433**

**Free call: 1800 659 921
Email: admin@edac.org.au
Website: www.edac.org.au**

OVERVIEW OF TRAINING

EDAC can deliver training to organisations on best practice models of service delivery cultural perspectives on disability services standards, and issues for ethnic people with disabilities.

**9. Epilepsy Association of
Western Australia (Inc)**



**Centre for Neurological Support,
The Niche, Suite B,
11 Aberdare Road,
NEDLANDS WA 6009
David Sharp/Kathleen Hicks
Phone : (08) 9346 7699
Fax : (08) 9346 7696
Email : epilepsy@cnswa.com
website:
www.ictservices.com.au/~eawa**

OVERVIEW OF TRAINING

Epilepsy for Careers

Half-day courses for carers and external agencies

Venue: The Niche

When: Depending on bookings to make up a group.

Topics may include

Seizure types, first aid for seizures, safety in the home, safety in the water, disclosure, reasonable risks.

10. E-QUAL (Enhancing Quality)



**Leanda Syme
9/589 Stirling Highway
COTTESLOE WA 6011**

**Phone: 08 9385 6666
Fax: 08 9385 6612
Email: e-qual@e-qual.net**

OVERVIEW OF TRAINING

E-QUAL has a team of skilled and experienced trainers with both personal and professional experience in disability issues.

All training is tailored to meet the needs of participants who may include people with a disability, school students, staff of disability services, local and state government personnel and auditors involved in the certification of disability services.

Training package include:

- General disability awareness training.
- Developing an accessible community-accessible environments
- Developing an accessible community-accessible information
- Developing an accessible community- accessible events
- Auditing disability employment services-internal and third party audits
- Developing consumer leaders- rights, responsibilities , self advocacy and more
- Quality assurance and disability services standards
- Consumer representation

11. etc: Education & Training Consultants



**Ms Deb Saville
2 Bethany Gardens
ILUKA WA 6028**

**Phone: 08 9304 0002
Fax: 08 9304 0002
Email: dsaville@iinet.net.au**

OVERVIEW OF TRAINING

Brain Friendly interactive, experiential programs allowing participants to examine their own attitudes and behaviours and design action plans to be followed up in the workplace.

PACKAGES/PROGRAMS DELIVERED

- Disability Awareness.
- Integration/ Inclusion
- Duty of Care.
- Behaviour Management.
- Stress Management.
- Change Management.
- Communication
- Report Writing
- Team Building.
- Customer Service.
- Personal Development.
- Transitions: Making a House a Home.
- Consultancy re: disability service plans.
- FUN in the Workplace!
- Programs For Progress (Task Analysis, Goals, Reinforcement)
- Coaching Culture
- Coaching for groups and individuals
- Strategic Planning Facilitation
- Leadership and Management Skills

12. Gatley McGurk Consultants



**Mr Patrick McGurk
288 Nicholson Road
SUBIACO WA 6008**

Phone: 08 9381 1308

Fax: 08 9388 6776

Email: gatmcg@iinet.net.au

OVERVIEW OF TRAINING

Using personal experience as a Wheelchair reliant person and knowledge gained from 13 years as a Support Worker working with people with a wide range of disabilities, I have provided training on both specific and general issues in relation to the knowledge and experience of disability.

These include:

- Insight into the issues of relevant care approaches and appropriate responses by Care Aid staff;
- Skills development in responding to people with disabilities;
- Awareness raising and understanding of the experience of disability;
- Issues a disability raises for individuals and groups in the community and
- Impact of varying services and environments on people's ability to access those services and resources.

PACKAGES/PROGRAMS DELIVERED

- Silver Chain: Skills development on responding to people with disabilities for Care Aid staff providing personal care to individuals.
- HACC: Provided orientation to Care Aid staff, on dealing with people with a broad spectrum of disabilities and responding appropriately.
- Disability Service Commission: Orientation program for Commission employees. General awareness of disability and access issues.
- Department of Transport: Accessible Taxi Unit: Access issues for taxi drivers.
- E-QUAL: Subiaco schools Disability Awareness Training for children on general awareness of disability and dealing with life in the community as a person reliant on a wheelchair.

13. Green Apple Development



**Katrina Bercov
76 Grey Street
Bassendean, WA 6054**

**Telephone: 9376 9021
Fax: 9376 9059
katrina.bercov@workpower.asn.au
Website: www.workpower.asn.au**

OVERVIEW OF TRAINING

Green Apple Development is Work power's training division which currently offers diverse training services to the WA community. We are a Registered Training Organisation offering both non-accredited and accredited courses.

PACKAGES/PROGRAMS DELIVERED

Mental Health First Aid

Developed by a team of specialists at the Centre for Mental Health Research at Australian National University, Mental Health First Aid is multi award winning, internationally acclaimed training program. It is designed to equip participants with the skills to provide initial help to someone experiencing a mental health problem, before professional treatment can be obtained.

Community Services Training Package (Cert 3/4)

Work power offers accredited training in the Community Services Training Package (Disability) with nationally recognised certificates issued following assessment.

Managing Common Health Issues (6 hours)

Issues including epilepsy, diabetes and prevention of infection.

Occupational Health and Safety in the Workplace (6 hours)

Understand your rights and responsibilities in terms of the OHS Act and how to ensure a safe workplace.

Manual Handling and Occupational Overuse Syndrome (RSI) (6 hrs)

This course is designed to develop the skills and knowledge required to reduce personal injury risk and manage the risk for fellow staff.

First Aid

Green Apple Development is an authorised training provider of Red Cross courses in WA and can offer customised, on site courses in the following areas:

(Basic CPR , Basic First Aid – a short course focusing on essential first aid for the workplace, First Aid for Child Care, Intermediate First Aid Refresher, Intermediate First Aid – the standard two day qualification)

14. INCLUDE



Include Pty Ltd
21 Anembo Road
Carmel 6076

Telephone: 61-(0)407 667 108

Email:

bobjackson@include.com.au

Sales: sales@include.com.au

OVERVIEW OF TRAINING

A range of staff training workshops have been developed, and these can be *tailored to your needs* or new ones developed as necessary. The focus of workshops is disability, aged care, human service generally, community development and psychological issues. They have relevance to early intervention; working with families; service design and renewal; day service; residential service, and community development.

Some possible workshops are:

- Building Community, Building Belonging
- Dimensions of quality in human services.
- Historical issues in human services that still direct our thinking
- The power of assumptions in determining life outcomes.
- Responding to vulnerability: Safeguards and advocacy.
- Implementing change in human services.
- Common life experiences of people who are disabled.
- Introduction to some principles of Social Role Valorization.
- How human services can harm, and how to minimise this.
- Positive behaviour support for individuals in human services.
- Using human services to help build, not break community.
- Inclusion in schools - issues for teachers, parents and others.#
- Leadership in Human Services.*
- Social Role Valorization or PASSING*

**Run by other presenters/organisations supported by Include.*

Workshops can be from a 1 hour presentation to several days. The aim of all workshops is to be interactive and allow a lot of participant involvement to maximise learning. Workshops consistently receive very high ratings from participants. Costs will vary depending on the time, whether national/international presenters are used, whether repeat workshops are involved. Costs are negotiable for multiple workshops or continuing involvement of Include Pty Ltd.

15. Independent Living Centre



**Independent Living Centre
The Niche 11 Aberdare Road
Nedlands, 6009**

**Phone: 1300 885 886 (local
call cost in WA)**

Fax: (08) 9381 0611

training@ilc.com.au

OVERVIEW OF TRAINING

The Independent Living Centre of WA (Inc) offers training sessions to people working in the health, community care, disability, government and private sectors. Training programmes have an emphasis on practical skills and can be customised to suit the specific needs of an individual or group. Modules can be undertaken either at the ILC premises or the client's own location.

The Training Service Includes:

- Manual Handling using the principles of manutention.
- Manutention certficated courses

Standard workshop programme includes:

- Seating for Elderly Person
- Disability Awareness
- Pressure Management
- Personal Care for Care Workers
- Safe transporting in Cars/Buses/Vans
- Strategies for dementia management
- Training in use of equipment e.g. continence, wheelchairs, showering and hygiene equipment etc.
- Risk awareness
- Writing care plans and policy development
- Occupational Safety and Health
- Duty of Care
- Understanding Sensory Impairment
- Using manual handling equipment safely
- Bariatric Care (Managing the larger client)
- Using hoists safely
- Wheelchair handling and maintenance
- Sit right at work
- Better back care

Customised workshop available on request/Videoconferencing

**16. Australian Assoc. of
Manutention Practitioners
(WA) Inc.**



**PO Box 18,
Subiaco 6904
Administration Assistant
Email: design42@iinet.net.au
Phone: (08) 9271 6723**

Web Site:
www.manutention.org.au

OVERVIEW OF TRAINING

Accredited Manutention Training

Manutention is a method of Manuel handling developed in France by Paul Dotte a physiotherapist. It is the skills training component of an integrated approach to Manuel handling risk reduction and aims at retraining movement behaviour

.manutention has a strong biomechanical basis enhanced by principles from human movement, martial arts and weight lifting. It is now the preferred method of Manuel handling for many healthcare , aged care facilities , tertiary institutions and general industry in Western Australia

Training Services Include

Level 2 and 3 Health Care courses in Acute Care and Aged Care

Level 2 and 3 courses in General Loads Handling

Professional Development for Manutention practitioners

17. Meerilinga Training College



**Ms Lesley Moreschi
115 Cambridge Street
WEST LEEDERVILLE 6007**

**Phone: 08 9489 4022
Fax: 08 9489 4033
Email: mtc@meerilinga.org.au**

OVERVIEW OF TRAINING

MTC delivers nationally accredited training, professional development and in service training. This training can be customised to meet each client's requirements; it can be for groups for individuals. As a registered RTO Meerilinga meets all of the requirements set down by ANTA.

PACKAGES/PROGRAMS DELIVERED

Cert II, III, Diploma Community Services. Customised professional development in many areas including:

- child development;
- early care and education;
- management;
- risk management;
- governance;
- Occupational health and safety;
- behaviour management;
- working with parents; and
- diversity and difference.

**18. Nulsen Haven Association
(Inc)**



**Mrs Lisa Everson
Suite 3/28 Burton Street
CANNINGTON WA 6107**

Phone: 08 6253 4700

Fax: 08 9358 5552

Email:

nulsen@nulsenhaven.com.au

OVERVIEW OF TRAINING

- Values base training.
- Manual Handling using Manutention Principles
- Duty of Care
- Active Support
- Epilepsy
- Physio therapy essentials
- Financial management
- Issue specific topics include:
 - mealtime management
 - seating and positioning
 - supervising direct care staff

PACKAGES/PROGRAMS DELIVERED

- Basic and Senior First Aid.
 - Orientation to Disability work (Tailored to your organisation)
- One/ Two days training including all the above

19. Rocky Bay Inc



**Ms Anne Roberts
60 McCabe Street
MOSMAN PARK WA 6012**

**Phone: 08 9383 5128
Fax: 08 9383 1230
Email: anner@rockybay.org.au**

OVERVIEW OF TRAINING

Certificate III in Disability Work: National Course Code CHC30303

UNITS OF COMPETENCY DELIVERED:

- Orientation to Disability (CHCDIS1C).
- Communicate appropriately with clients and colleagues (CHCCOM2B).
- Maintain an environment designed to empower people with disabilities (CHCDIS2C).
- Work effectively with culturally diverse clients and co-workers (CHCCS405A).
- Participate in the work environment (CHCORG3B).
- Participate in safety procedures for direct care work (CHCOHS302A).
- Provide services to people with disabilities (CHCDIS3C).
- Contribute to positive learning (CHCDIS5C)
- Work within the administrative protocols of the organisation (CHCADMIN5C)
- Assist with self medication (CHCCS304A).
- Provide behaviour support (CHCDIS15B)
- Plan and implement community integration (CHCDIS6C)
- Advocate for clients (CHCAD1C)
- Apply first aid (HLTFA1A)

Please note: This is a complete qualification.

20. RUCSN



5 Carson road Malaga

Western Australia 6009

Telephone: 08 9249 4333

Facsimile: 08 9249 4366

Email: inclusion@rucsn.org.au

OVERVIEW OF TRAINING

Child Care Disability Workshop Series

RUCSN offers workshops addressing issues related to children with special needs in Child Care. Facilitated by experienced Inclusion Support Workers, these workshops are primarily aimed at Child Care workers but are open to anyone involved or interested in this field.

Topics that are addressed in this workshop series include:

- Behaviour management
- Autism
- Biting
- Makaton
- Language difficulties and delays

Customised Training

RUCSN also offers customised training to Child Care services. This training is tailored to the needs of the service and recognises the individual learning needs of the participants.

21. SECCA



**City West Lotteries House
2 Delhi Street
West Perth WA 6005**

Telephone: 9420 7226

Fax: 9420 7229

E-mail: admin@secca.org.au

Website; www.secca.org.au

OVERVIEW OF TRAINING

SECCA conducts professional and community training workshops and seminars at various times throughout the year. Workshops and seminars are designed to address the needs of people with disability their staff, carers, family, health and human service professionals.

- Workshops and seminars cover areas such as:
- Sexuality and Disability
- Sexual Health – HIV, STI's, BBV's and related diseases
- Disability and Ethical Issues
- Menstrual Management
- Relationship Issues for People with Disability
- Step Families and People with Disability
- Organisational Human Relationships and Sexuality Policy Development
- Duty of Care
- Informed Consent
- Confidentiality

SECCA also conducts discrete workshops for agencies and their staff by prior arrangement.

Training Calendar and Registration is available online at www.secca.org.au

**22. Silver Chain
Disability Health Training
Team**



**D.Llewellyn
Disability Health Training
Team
6 Sundercombe Street
OSBORNE PARK WA 6017**

**Phone: 08 9242 0242
Fax: 08 9242 0268
Email:
dllewllyn@silverchain.org.au**

OVERVIEW OF TRAINING

To provide specialised training to carers attending to the needs of people with disabilities who have complex health care requirements.

Packages/programs delivered

- Education and training
- Holistic health assessments and health care planning
- Support and advice for people with disabilities living in the community
- Competency based training and assessment in the following skills
- Medication administration
- Blood glucose monitoring
- Bladder and bowel care (incl. suppository and microlax enema administration)
- Gastrostomy feeding
- Oxygen therapy and assisted breathing devices
- Oral suctioning
- Surgical/medical garments
- Health information sessions on
Diabetes Epilepsy Asthma Anaphylaxis

23. Therapy Focus Inc.

**Level 2, 161 Gt Eastern Hwy
Belmont WA 6104**



Ph +61 8 9478 9500

Fx +61 8 9277 9555

training@therapyfocus.org.au

OVERVIEW OF TRAINING

Therapy Focus provides a range of training and professional development workshops for families, carers, teachers and educational assistants. All training has a strong emphasis on acquiring practical knowledge and skills that can be used in everyday settings.

A range of scheduled workshops run regularly. To find out about current sessions go to www.therapyfocus.org.au.

Onsite training which is tailored to the needs of specific groups is also available. For further enquires phone 9478 9500

Training for families and carers cover a wide range of topics presented by physiotherapists, occupational therapists, speech pathologists, clinical psychology and social work. Therapy Focus also provides consultancy on the delivery of allied health services and provides training and coaching for therapists.

If you would like to add or update your details on this training resource please contact Monique Williamson at monique.williamson@nds.org.au